

# Terminal Railroad Association of St. Louis

## Website Privacy Policy

**Last Updated:** April 27, 2026

**Effective Date:** April 27, 2026

Terminal Railroad Association of St. Louis ("TRRA," "we," "us," or "our") is committed to protecting personal information collected through our website and related online services. This Website Privacy Policy explains what information we collect, how we use it, when we disclose it, and the choices available to users. This policy is intended to be clear, accurate, and aligned to TRRA's actual website operations.

This Privacy Policy applies to information collected through TRRA's publicly accessible website and related online services.

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## 1. Our Contact Details

Terminal Railroad Association of St. Louis

1017 Olive Street, 5th Floor

St. Louis, Missouri 63101

United States

**Main Phone:** +1 (618) 451-8400

**Privacy Contact:** [privacy@terminalrailroad.com](mailto:privacy@terminalrailroad.com)

TRRA has not appointed a formal Data Protection Officer. Privacy inquiries and requests may be directed using the contact information above.

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## 2. Information We Collect

We collect information you choose to provide to us and certain technical information automatically when you use our website.

### 2.1 Information You Provide

We may collect the following information when you voluntarily submit it through our website or communicate with us:

- Name

- Email address
- Phone number
- Organization or employer (if provided)
- Information included in website forms or emailed correspondence

## 2.2 Information Collected Automatically

When you visit our website, we may automatically collect limited technical and usage information, such as:

- IP address
- Browser type and version
- Operating system
- Pages visited and time spent on the site
- Referring website or link

This information is used for website operation, performance, security monitoring, and analytics.

## 2.3 Sensitive Personal Information

TRRA does not intentionally collect sensitive personal information through the website, including health data, biometric identifiers, government-issued identification numbers, or financial account details. If such information is inadvertently received, it will be handled securely and appropriately.

## 2.4 Cookies and Similar Technologies

We use cookies and similar technologies to:

- Maintain website functionality
- Support security monitoring
- Measure site usage trends

You may be able to disable cookies through your browser settings; however, some website functionality may be affected.

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## 3. How We Use Your Information

We use collected information to:

- Operate and maintain our website
- Respond to inquiries and requests
- Improve website functionality and content
- Monitor and protect website security

- Comply with legal and regulatory obligations

TRRA does not sell personal information and does not engage in targeted advertising.

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## 4. Information Sharing and Disclosure

We may disclose information in the following circumstances:

- **Service Providers:** With vendors that support website hosting, analytics, security, or related operations, subject to appropriate confidentiality or contractual restrictions
- **Legal Obligations:** When required by law, court order, or regulatory authority
- **Protection of Rights and Safety:** When necessary to protect TRRA's legal rights, safety, or property
- **Business Transfers:** In connection with a corporate transaction

We may also disclose aggregated or de-identified information where individuals cannot reasonably be identified.

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## 5. International Data Transfers

TRRA primarily processes information in the United States. If personal information is transferred internationally, TRRA will use reasonable safeguards appropriate to the transfer and consistent with applicable law.

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## 6. Data Security and Retention

### 6.1 Security Measures

We use reasonable technical and organizational safeguards designed to protect personal information, including:

- Secure website hosting environments
- Encryption for data in transit (HTTPS)
- Access controls for administrative systems
- Employee awareness of data-protection responsibilities

No online system is completely secure, and absolute security cannot be guaranteed.

## 6.2 Data Retention

We retain personal information only for as long as reasonably necessary for the purposes described in this Privacy Policy or as required by law. When information is no longer needed, it is securely deleted or anonymized.

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## 7. Your Privacy Rights

Depending on your jurisdiction and subject to applicable law, you may have the right to:

- Access personal information we hold about you
- Request correction of inaccurate information
- Request deletion of personal information
- Object to certain processing activities

To submit a request, please use the contact information provided in Section 1. We may take reasonable steps to verify your identity before responding to your request.

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## 8. Children's Privacy

Our website is not intended for children under the age of 13, and TRRA does not knowingly collect personal information from children.

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## 9. Third-Party Websites

Our website may contain links to external websites not operated by TRRA. We are not responsible for the privacy practices or content of third-party websites, and we encourage users to review the privacy policies of those sites.

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## 10. Changes to This Privacy Policy

We may update this Privacy Policy periodically. Any updates will be posted on this page with a revised "Last Updated" date.

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## 11. Questions and Contact

Questions or concerns regarding this Privacy Policy may be directed to:

Terminal Railroad Association of St. Louis

[privacy@terminalrailroad.com](mailto:privacy@terminalrailroad.com)

+1 (618) 451-8400